

# Welcome

## Password Management & Public Wi-Fi Security

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**PBSI Technology Solutions**

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Presenter: Ray Cool, CEO  
PBSI Technology Solutions  
Webinar will begin at 1:00

# Welcome

## Foster & Motley Clients

to

### Security Education Series

#### Series Goals

- Educate listeners how to protect electronic valuables
- Improve knowledge about electronic security
- Provide practical information about what to change and how to do so

#### Topic Summaries

- Securing Personal Data
- Email Security Practices
- File Encryption & Cloud Security
- **Password Management & Public Wi-Fi**

available on Foster & Motley website

available on Foster & Motley website

available on Foster & Motley website

today's topic

# Agenda

## Password Management & Public Wi-Fi Security

Tools for managing passwords and internet security

- Why does password security demand our attention?
- Password guidelines
- Understanding the dangers of public Wi-Fi
- Benefits of using a Password Manager

**PBSI Technology Solutions**  
*“IT Security Specialists”*

## Who is PBSI?

- Technology Services provider for hundreds of clients in the tri-state including Foster & Motley
- Experienced – 75% of staff have 10+ years experience w/PBSI
- Proactive IT security monitoring for home and business

# Why do we need protection?

## The Internet Today is a Dangerous Place

- Increasingly, PCs are being infected with malware that steals passwords and copies data
- New keylogging and phishing attacks are changing constantly – Bad guys are smart, motivated and *relentless*
- The victim is typically NOT notified – Keylogging malware may be currently active on millions of unaware PCs



## Darkweb Exposed Password Check

- 2.7 Billion emails are available for sale on the Darkweb
- 1.2 Billion of them include exposed, cracked passwords
- LinkedIn, Yahoo, Gmail, DocuSign, Adobe, Dropbox, Tumblr, MySpace and 30 others
- Experian – smaller than ALL of the above breaches in 2017

[Secure Dark Web Exposed Password Check](#)

# Password Guidelines

## How to make my passwords safe

### 1. Change your passwords – today would be a good idea...

- Change passwords on a regular basis
- Don't use "normal" or "easy" passwords (ex: Be yourself; everyone else is taken – By;eeit!)



### 2. Don't reuse WORK passwords on personal sites, and vice-versa

- Use different password wherever you store credit card information

### 3. Use a secure password manager

- LastPass (\$24/yr) or Dashlane (\$39/yr) or similar – these provide VPN security and encryption for stored passwords
- Why? Manual password management is inevitably unsafe

### 4. Enable two-factor authentication for all web accounts that offer it

- Yes, it's a hassle, but it works

### 6. Find out if your passwords have been compromised

- PBSI can check organization domains, or lists of individual email addresses or <https://haveibeenpwned.com/>

# Principles for Safe use of Public Wi-Fi

Well known “hosts” do NOT equate to “secure” hosts

## Public Wi-Fi is NOT secure

- On public Wi-Fi, NEVER visit sites requiring login and password – Unless using a VPN
- NOT Secure: Starbucks, Marriott, Delta, airlines, hotels, restaurants, guest Wi-Fi at your attorney, CPA, etc.
- Passwords hacks are common on public Wi-Fi – banking on “presumed trust” of the host – using free hacking tools
- Beware Fake Wi-Fi – “Google Starbucks” (“Trump WiFi” scammed 1,000 RNC attendees)

## How to know when Wi-Fi is secure

- Does requiring of a public Wi-Fi password ensure security? – No
- Wi-Fi is secure ONLY when you are using a Password Manager or VPN – Virtual Private Network
- VPN establishes a point-to-point encrypted “private” channel between you and one other party

## How to safely use public WiFi

- Safe: Google searches are fine on public Wi-Fi – but STOP if prompted for a pw (Uber, Yelp, restaurant orders...)
- Solution: Use a Password Manager to login, or a VPN tool like Hotspot Shield VPN (free or \$ 40/ yr)

# Use a Password Manager

## Tools for Protecting and Storing Passwords

### 1. Use a secure password manager

- LastPass (\$24 /yr) or Dashlane (\$39/yr) or similar – provide VPN security and encryption for all web logins
  - Encryption - All passwords and credentials are encrypted at a very high level
  - Auto-synchronization of passwords across all PCs, laptops, Macs, Androids, iPhones, iPads
  - Auto-fill passwords for login to stored websites
  - What they don't do – Don't store login/passwords for apps – only browsers

### 2. Ideas beyond a password manager for storing passwords safely

- Store passwords in an encrypted document, and store this locally or in the cloud – **use a complex password**
- Microsoft OneNote encrypted tab – Office 365 version ONLY - synchronizes across all PCs, laptops, Macs, iPxx, Androids
- Handwritten passwords? In today's world, this is simply not practical for most of us



# Summary - Essentials of Securing Personal Information

## Secure your Desktops & Laptops

- Antivirus & Malware protection – auto updated without manual intervention, daily vulnerability scanning
- Desktop Patch Management - Security issues frequently related to un-updated software patches
- Wireless Security – ensure latest encryption, control password access

## Encrypt sensitive files

- Encrypt files “at rest” that include protected information (SS#,s, CC#,s, DOBs)
- Encrypt files with personal information during transmission

## Backup on an automated schedule

- Don't let lack of knowledge or attention put you at risk. Use an encrypted backup as a ransomware protection.

## Beware public Wi-Fi

- No passwords on Public Wi-Fi - If logging in with password , use a password manager or VPN tool, or use trusted app (Bank app)

## Know if your PCs are safe

- Online security monitoring

## Training - Encourage every family member to learn secure behavior

- Learn the essentials of safety using email and web browsing

# Webinar Summary

Thank you for your attendance  
Thank you to our friends at Foster & Motley

## Included Handouts

“IT Security – What each of us need to know” and “How to evaluate dangerous emails”

## How can PBSI help you? - Concierge IT Security Services

Pricing below has been discounted by 25% for Foster & Motley clients

Security Risk Assessment and in-person security training – one-on-one, scheduled during daytime

Antivirus, Online Monitoring, Patch Management, Vulnerability Scanning (up to 3 PCs/Macs)

Data Breach Risk Scanning (up to 3 PCs/Macs)

Online Backup with Ransomware protection (per PC)

KnowBe4 Security Training – Ongoing phishing tests and security training emails (up to 3 emails)

### Cost for F&M Client

\$ 325 one time

\$ 225 / yr

\$ 75 / yr

\$ 115 / yr

\$ 225 / yr

## Webinar Follow-up

- Call or email questions, or free quotation
- Speaker contact Ray Cool, CEO

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## Upcoming Webinars

- Securing Personal Information
- Email Security Practices
- File Encryption & Cloud Security
- **Password Management & Public Wi-Fi**

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